

Are you experiencing sewer problems (back-ups, slow or no-flow, sewer coming out of your sewer clean-out, sewer coming out of manholes)? We may be able to help.

Please be advised that the City is only responsible for the main sewer lines. The property owner is responsible for their sewer lines within the home, on the property and all the way thru the connection (referred to as the sewer lateral) until it ties into the City main. At times the sewer main may be backed-up and may cause a problem with the home-owners sewer system. In these cases City personnel upon notification will go out and service the line to relieve the back-up free of charge. However, in most instances the problem is on the homeowner's property. Personnel are available during normal working hours to be called upon to determine if the problem is on the homeowners property or on the City main; however, during non-working hours there is an cost associated with City personnel to respond to private call outs. The homeowner is advised to contact a plumber, if they cannot relieve the problem themselves prior to contacting the City.

If you have sewer back-up problems, notice water coming out of a manhole or clean-out, or hear an alarm near a lift station, or at the wastewater treatment plant **Monday thru Friday from 8:00 a.m. to 5:00 p.m.** please contact:

Public Works at (559) 637-4200 Extension 214

After hours, please contact:

Collections Maintenance Crew Stand-by	(559) 318-3248
Wastewater Operator Stand-by	(559) 351-5798
Reedley Police Department	(559) 637-4250

Emergencies, questions or concerns please contact:

Martha S. Cardoso, Wastewater Systems Supervisor (559) 647-7669;
(559) 637-4233 or via email at martha.cardoso@reedley.ca.gov